**Queensland Water Directorate (*qldwater*)** ***e-*flash**

**Information for Water Industry Managers and Practitioners in the Queensland Water Industry**

**(Issue #382– 22 February 2019)**

1. **Important information from the Water Regulator**
2. **Queensland Water Skills Forum**

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**Important information from the Water Regulator**

DNRME has just release a new Water Regulator E-alert which contains some important information. These E-alerts are their main form of communication. If you are not currently receiving their E-alerts please send an email to: [drinkingwater.reporting@dnrme.qld.gov.au](mailto:drinkingwater.reporting@dnrme.qld.gov.au) and ask to be added to their mailing list.

Important points:

1. The Water Regulator is holding a “New Starters” Workshop (Mt Isa 2nd April - overview of water regulation) and a “Water Regulation” Forum (Mt Isa 3rd April - update on key issues including information about cyber security). Registration is free. David Scheltinga (SWIM Manager, ***qldwater***) will be attending and it might be a good opportunity to catch up and discuss SWIM matters.
2. Water and sewerage KPI Data from all service providers’ Performance Reports has now been published by DNRME [here](https://data.qld.gov.au/dataset/water-and-sewerage-service-provider-qld-key-performance-indicator-data-2017-18).
3. Publishing KPI data – mandatory requirements. Under the *Water Supply (Safety & Reliability) Act* you must publish your Performance Reporting data as soon as possible following submission; this requirement is in addition to publishing your drinking water quality management plan reports and customer service standards. Also, if you are the relevant entity for a recycled water scheme, you must publish your recycled water annual report.  Over the next few months, the Water Regulator will be checking websites for this information so please follow up your compliance with this requirement, if necessary.
4. Performance Reporting Definitions Guide Review – Update. The review of the KPI Performance Reporting Definitions Guide is underway with input provided by members of an Advisory group. Members come from a range of service providers as well as ***qldwater*** and DNRME. There will be an opportunity for you to provide feedback on a draft document when the Advisory Group has completed its review.
5. Cyber security has been incorporated into the regulatory framework through the addition of Series 6 KPIs for performance reporting and as a potential hazardous event in your DWQMP risk assessment. These changes apply:
   1. from 1 January 2019, any new amendments to your DWQMP need to address cyber security as a potential risk and future DWQMP reviews will also need to include cyber security
   2. new KPIs will apply for the financial year 1/7/19 to 30/6/20 and are to be reported in the 1 October 2020 Performance Reporting

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**2.   Have you registered for the Queensland Water Skills Forum?**

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Have you registered to attend the Queensland Water Skills Forum on Thursday 7 March 2019? More than 60 delegates have already registered to hear from industry representatives share their experience in skilling, capability building and workforce planning. [View the detailed program](https://ipweaq.eventsair.com/QuickEventWebsitePortal/queensland-water-skills-forum/event-info-site/Agenda).

Forum attendance is free for up to three delegates from each [Water Skills Partnership member](https://www.qldwater.com.au/Skills_and_Training). ***qldwater*** members (who aren’t part of the Water Skills Partnership) are invited to attend for $50 + GST and other attendees for $100 + GST.

[Register online now!](https://ipweaq.eventsair.com/QuickEventWebsitePortal/queensland-water-skills-forum/event-info-site/ExtraContent/ContentPage?page=1)

The Forum will be followed by an optional dinner with special guest speaker Neil Brennan, CEO Seqwater. Attendance at the dinner costs $90 + GST and includes a two course dinner and drinks. Please register your attendance via our [online registration form](https://ipweaq.eventsair.com/QuickEventWebsitePortal/queensland-water-skills-forum/event-info-site/ExtraContent/ContentPage?page=1).

Please contact Carlie Sargent on 3632 6853 or [csargent@qldwater.com.au](mailto:csargent@qldwater.com.au) for more information. We look forward to seeing you there!

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**This message may be passed on to interested individuals and organisations.**

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